

HALE VILLAGE

Cladding Remediation



KEY TO NOTE

- **Please note that the emergency contact telephone number has changed – you will find this updated on your monthly newsletters, the site notice board and within the FAQs.**
- Scaffold erection to Crane Heights is almost complete and as programmed, with only the 8th and 9th floors remaining.
- Scaffold erection to Merlin Heights is due to commence imminently, and as a follow on from the scaffolding to Crane Heights – with the elevation facing Crane Heights planned to be erected first.
- Balconies should be cleared of all personal items as per recent requests and the letter from Pinnacle – this ensures the cladding removal works can start without delay and ensures the safeguarding of those items.
- Balconies should not be accessed until all works are completed.
- Removal of the existing cladding systems has commenced to Crane Heights.
- The FAQ document has been updated.

CONTACT INFORMATION

EMAIL ADDRESS

rlo.halevillage@regenfacades.co.uk

RLO PHONE NUMBER

07719 908 008

EMERGENCY CONTACT

07513 133 234

WEBSITE & FAQs

www.halevillage-remedials.co.uk

PROJECT OFFICE

Unit 3 Hale Works Apartments, Hale Village, N17 9GU

KEY PROGRAMME DATES

Commence Crane Heights:	January 2023
Commence Merlin Heights:	July 2023
Overall Programme:	76 weeks
Anticipated Completion:	Autumn 2024

JOIN THE MAILING LIST

Please reach out to the Resident Liaison Officer to request to join or leave the Regen Facades mailing list - subscribers will receive a copy of the monthly progress newsletter as well as key email updates on the programme of remedial works.

You can reach Christina on rlo.halevillage@regenfacades.co.uk

IMPORTANT UPDATE ON BALCONIES

It has been agreed with the management company that you will not have access to your balcony until all works are completed and the scaffolding removed from your building.

Access is being restricted because the works pose a potential risk to personal injury but it will also enable the remediation works to continue without delay and unhindered – ensuring the works are completed at the earliest opportunity.

Pinnacle have posted a letter to you detailing the above but please reach out to Resident Liaison Officer should you have any queries relating to the use of balconies – a copy of the letter from Pinnacle is attached to this newsletter.

Please note that balconies will be cleaned upon completion of the cladding remediation works – residents should expect some debris to be present to areas directly outside of their apartments as works are undertaken.

SHORT TERM PROGRAMME

Scaffolding to Crane Heights now reaches the 7th floor, with the 8th and 9th floor to be included at a later date. The scaffolding to Merlin Heights is expected to commence Imminently on the elevation facing Crane Heights, with the other three elevations being erected simultaneously from the end of July.

Netting to the remaining elevations on Crane Heights will be installed shortly.

Removal of the existing cladding systems (including balcony soffits) and external lights to Crane Heights has commenced. Measured surveys on balconies continue to be undertaken to inform the system design.

Site access points have been improved; this has created a safer space for residents entering their buildings as well as providing dedicated site entrance points for workers - these points will be painted to match existing signage across the estate.

MONTHLY FAQ

How will my privacy be protected? Residents are advised that operatives will require access to all areas of the scaffolding at all times to undertake cladding remediation works.

You are advised to close your windows when works are taking place directly outside of your apartment – you will find key updates on progress and a short-term programme within the monthly newsletters.

You should contact the Resident Liaison Officer if you have any concerns over your privacy or to raise a complaint about a member of the construction team (operatives will display an identification number on their hi-vis or helmet as a reference).

VOLUNTEERS WANTED

Can I get Involved? The Project Team are keen to provide a forum for residents, and other stakeholders, to discuss the programme of works planned for the Pavilions – this will take the form of a Resident Steering Group.

The Resident Steering Group meetings will provide a platform for residents to openly discuss the works and pose relevant questions to the team – we are looking for volunteers to attend and represent their building.

Please reach out to the Resident Liaison Officer If you would be Interested in volunteering or to find out more about the Steering Group or its purpose.